

ESSENTIAL INSIGHTS INTO INTERNET, SOCIAL MEDIA, MOBILE, AND E-COMMERCE USE AROUND THE WORLD



# we are. Hootsuite social





# **GLOBAL OVERVIEW**



### DIGITAL AROUND THE WORLD IN Q2 2018

THE LATEST STATISTICAL INDICATORS FOR INTERNET, SOCIAL MEDIA, AND MOBILE USE AROUND THE WORLD

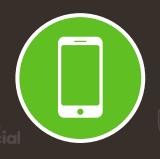
TOTAL POPULATION



INTERNET USERS



ACTIVE SOCIAL UNIQUE MEDIA USERS MOBILE USERS



ACTIVE MOBILE SOCIAL USERS



7.615

H.U8/

3.297

**BILLION** 

**5.061** 

3.087

**BILLION** 

PENETRATION:

PENETRATION:

PENETRATION:

**BILLION** 

TRATION: PENETRATION:

55%

**URBANISATION:** 

54%

43%

66%

41%





### GLOBAL ANNUAL DIGITAL GROWTH

YEAR-ON-YEAR CHANGE IN KEY STATISTICAL INDICATORS

INTERNET **USERS** 



**ACTIVE SOCIAL MEDIA USERS** 



UNIOUE **MOBILE USERS** 



**ACTIVE MOBILE SOCIAL USERS** 



+7% SINCE APR 2017

+276 MILLION

+13%

SINCE APR 2017

+390 MILLION

+2%

SINCE APR 2017

+100 MILLION

+14%

SINCE APR 2017

**+389 MILLION** 









## **GLOBAL INTERNET USE**





### **INTERNET USE**

BASED ON ACTIVE INTERNET USER DATA, AND ACTIVE USE OF INTERNET-POWERED MOBILE SERVICES

TOTAL NUMBER
OF ACTIVE
INTERNET USERS



4.087
BILLION

INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



54%

TOTAL NUMBER
OF ACTIVE MOBILE
INTERNET USERS



3.827
BILLION

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



**50%** 

SOURCES: INTERNETWORLDSTATS; ITU; EUROSTAT; INTERNETLIVESTATS; CIA WORLD FACTBOOK; MIDEASTMEDIA.ORG; FACEBOOK; GOVERNMENT OFFICIALS; REGULATORY AUTHORITIES; REPUTABLE MEDIA. NOTES: PENETRATION FIGURES ARE FOR FULL POPULATION, REGARDLESS OF AGE.

HOOTSUİTE\*

### SHARE OF WEB TRAFFIC BY DEVICE

BASED ON EACH DEVICE'S SHARE OF ALL WEB PAGES SERVED TO WEB BROWSERS

LAPTOPS & DESKTOPS



MOBILE PHONES



TABLET DEVICES



OTHER DEVICES



44.2%

YEAR-ON-YEAR CHANGE:
-0.2%

**51.5%** 

YEAR-ON-YEAR CHANGE:
+2%

4.2%

YEAR-ON-YEAR CHANGE:

-15%

0.12%

YEAR-ON-YEAR CHANGE:

(UNCHANGED)





### INTERNET CONNECTIONS: SPEED & DEVICES

AVERAGE INTERNET CONNECTION SPEEDS, AND THE DEVICE THAT PEOPLE USE MOST OFTEN TO ACCESS THE INTERNET

AVERAGE INTERNET
SPEED VIA FIXED
CONNECTIONS

AVERAGE INTERNET SPEED VIA MOBILE CONNECTIONS ACCESS THE INTERNET MOST OFTEN VIA A COMPUTER OR TABLET ACCESS EQUALLY VIA A SMARTPHONE AND COMPUTER OR TABLET ACCESS THE INTERNET MOST OFTEN VIA A SMARTPHONE











**42.71** 

22.16

29%

36%

29%

**MBPS** 

**MBPS** 



### INTERNET CONNECTION SPEED RANKINGS

BASED ON THE AVERAGE DOWNLOAD SPEED OF FIXED AND MOBILE INTERNET CONNECTIONS BY COUNTRY, IN MBPS

#### **FASTEST FIXED INTERNET CONNECTIONS**

#	COUNTRY	SPEED IN MBPS
01	SINGAPORE	161.53
02	ICELAND	157.73
03	HONG KONG	129.64
04	SOUTH KOREA	117.49
05	ROMANIA	105.74
06	SWEDEN	93.24
07	HUNGARY	90.94
08	MACAU	87.92
09	UNITED STATES	84.66
10	NETHERLANDS	83.41

#### **FASTEST MOBILE INTERNET CONNECTIONS**

#	COUNTRY	SPEED IN MBPS
01	NORWAY	62.07
02	ICELAND	58.44
03	NETHERLANDS	54.53
04	SINGAPORE	51.92
05	UNITED ARAB EMIRATES	51.72
06	QATAR	51.61
07	AUSTRALIA	50.04
08	HUNGARY	46.39
09	CANADA	45.67
10	BELGIUM	45.16







### THE WORLD'S MOST VISITED WEBSITES

ALEXA'S RANKING OF THE WEBSITES THAT ATTRACTED THE GREATEST VOLUME OF TRAFFIC AND PAGE VIEWS IN THE PAST MONTH

#	WEBSITE	CATEGORY TI	ME PER DAY
01	GOOGLE.COM	SEARCH	07:23
02	YOUTUBE.COM	VIDEO	08:15
03	FACEBOOK.COM	SOCIAL	11:08
04	BAIDU.COM	SEARCH	07:04
05	WIKIPEDIA.ORG	REFERENCE	04:14
06	REDDIT.COM	SOCIAL	15:47
07	YAHOO.COM	NEWS	03:56
80	GOOGLE.CO.IN	SEARCH	06:43
09	QQ.COM	NEWS	04:34
10	TAOBAO.COM	SHOPPING	08:03

#	WEBSITE	CATEGORY	TIME PER DAY
11	AMAZON.COM	SHOPPING	07:40
12	TWITTER.COM	SOCIAL	06:23
13	TMALL.COM	SHOPPING	06:34
14	INSTAGRAM.COM	SOCIAL	05:30
15	SOHU.COM	SEARCH	03:42
16	VK.COM	SOCIAL	10:06
17	LIVE.COM Alexa	EMAIL	04:05
18	GOOGLE.CO.JP	SEARCH	06:09
19	SINA.COM.CN	SOCIAL	03:13
20	JD.COM	SHOPPING	04:42







### THE WORLD'S MOST VISITED WEBSITES

SIMILARWEB'S RANKINGS OF THE WEBSITES THAT ATTRACTED THE GREATEST VOLUME OF WEB TRAFFIC IN THE PAST MONTH

#	WEBSITE	CATEGORY	TIME PER VISIT
01	GOOGLE.COM	SEARCH	07:23
02	FACEBOOK.COM	SOCIAL	13:28
03	YOUTUBE.COM	VIDEO	20:04
04	BAIDU.COM	SEARCH	08:57
05	WIKIPEDIA.COM	REFERENCE	03:51
06	GOOGLE.CO.IN	SEARCH	07:46
07	YAHOO.COM	NEWS	06:19
08	XVIDEOS.COM	ADULT	12:58
09	GOOGLE.COM.BR	SEARCH	09:08
10	TWITTER.COM	SOCIAL	09:19

#	WEBSITE	CATEGORY	TIME PER VISIT
11	VK.COM	SOCIAL	16:31
12	GOOGLE.COM.BR	SEARCH	09:08
13	INSTAGRAM.COM	SOCIAL	06:48
14	PORNHUB.COM	ADULT	mlarweb 10:32
15	YANDEX.COM	SEARCH	10:42
16	LIVE.COM	EMAIL	06:43
17	AMAZON.COM	SHOPPING	06:25
18	SOGOU.COM	SEARCH	05:16
19	GOOGLE.CO.ID	SEARCH	09:02
20	GOOGLE.CO.UK	SEARCH	09:25







### E-COMMERCE ACTIVITIES IN THE PAST MONTH

PERCENTAGE OF INTERNET USERS IN THE WORLD'S TOP ECONOMIES WHO REPORT PERFORMING EACH ACTIVITY IN THE PAST MONTH

SEARCHED ONLINE FOR A PRODUCT OR SERVICE TO BUY VISITED AN ONLINE RETAIL STORE ON THE WEB (ANY DEVICE) VISITED AN ONLINE PRICE COMPARISON SITE OR SERVICE VISITED AN
ONLINE AUCTION
SITE (ANY DEVICE)

PURCHASED A
PRODUCT OR SERVICE
ONLINE (ANY DEVICE)



**83% 91%** 



**55%** 



47%



**73%** 

### **HOW E-COMMERCE USERS SHOP**

COMPARING INTERNET USERS' E-COMMERCE ACTIVITIES ON THE WEB TO THEIR USE OF E-COMMERCE APPS ON MOBILES AND TABLETS

#### WOMEN

VISITED AN E-COMMERCE SITE ON THE WEB IN THE PAST MONTH (ANY DEVICE) USED A SHOPPING APP IN THE PAST MONTH (PHONE OR TABLET)



90%

61%

#### MEN

VISITED AN E-COMMERCE SITE ON THE WEB IN THE PAST MONTH (ANY DEVICE)



91%

USED A SHOPPING APP IN THE PAST MONTH (PHONE OR TABLET)



**59%** 



### TOP GOOGLE SEARCH QUERIES IN Q1 2018

BASED ON WORLDWIDE GOOGLE SEARCHES FOR THE PERIOD 01 JANUARY TO 31 MARCH 2018

# QUERY	INDEX	VOLUME ▲ Y-O-Y	#	QUERY	INDEX	VOLUME ▲ Y-O-Y
01 FACEBOO	OK 100	-24%	11	MAIL	16	-14%
02 YOUTUBE	72	-3%	12	FB	15	-23%
03 GOOGLE	66	-7%	13	УАНОО	14	-10%
04 YOU	39	-6%	14	INSTAGRAM	14	+20%
05 WEATHER	33	+40%	15	MAPS	10	-1%
06 NEWS	26	+5%	16	CRAIGSLIST	10	-13%
07 GMAIL	social 21	-15%	17	TWITTER	9	+1%
08 AMAZON	19	+14%	18	TIEMPO	9	+57%
09 HOTMAIL	19	+1%	19	METEO	9	+18%
10 TRANSLAT	E 16	+11%	20	WHATSAPP	9	+38%







### GLOBAL SOCIAL MEDIA USE



### **SOCIAL MEDIA USE**

BASED ON THE MONTHLY ACTIVE USERS REPORTED BY THE MOST ACTIVE SOCIAL MEDIA PLATFORM IN EACH COUNTRY

TOTAL NUMBER
OF ACTIVE SOCIAL
MEDIA USERS



3.297
BILLION

ACTIVE SOCIAL USERS AS A PERCENTAGE OF THE TOTAL POPULATION



43%

TOTAL NUMBER
OF SOCIAL USERS
ACCESSING VIA MOBILE



3.087
BILLION

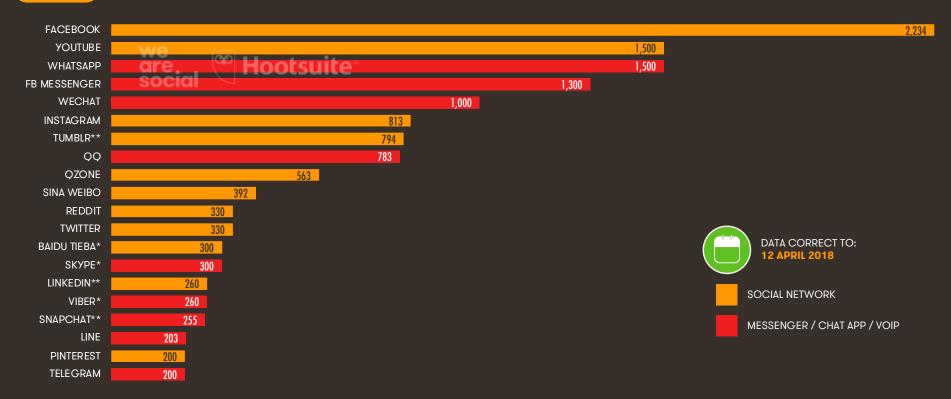
ACTIVE MOBILE SOCIAL USERS AS A PERCENTAGE OF THE TOTAL POPULATION



41%

### **ACTIVE USERS OF KEY GLOBAL SOCIAL PLATFORMS**

BASED ON THE MOST RECENTLY PUBLISHED MONTHLY ACTIVE USER ACCOUNTS FOR EACH PLATFORM, IN MILLIONS







### **FACEBOOK USAGE ANALYSIS**

A CLOSER LOOK AT FACEBOOK USE, BROKEN DOWN BY MOBILE USE AND SELF-DECLARED GENDER OF USERS

TOTAL NUMBER OF MONTHLY ACTIVE FACEBOOK USERS

ANNUAL CHANGE IN FACEBOOK USERS vs. APRIL 2017 PERCENTAGE OF FACEBOOK USERS ACCESSING VIA MOBILE PERCENTAGE OF FACEBOOK PROFILES DECLARED AS FEMALE

PERCENTAGE OF FACEBOOK PROFILES DECLARED AS MALE



2.234 BILLION



+14%



89%



43%



**57%** 

### **FACEBOOK RANKINGS**

COUNTRIES AND CITIES WITH THE LARGEST ACTIVE FACEBOOK USER BASES

COUNTRIES WITH THE LARGEST NUMBER OF ACTIVE FACEBOOK USERS

# COUNTRY	USERS	<b>▲</b> У-О-У	<b>▲</b> Q-O-Q
01 INDIA	270,000,000	+27%	+8%
02 UNITED STATES	240,000,000	+10%	+4%
03 INDONESIA	140,000,000	+26%	+8%
04 BRAZIL	130,000,000	+6%	0%
05 MEXICO	85,000,000	+12%	+2%
06 PHILIPPINES	69,000,000	+10%	+3%
07 VIETNAM	58,000,000	+16%	+5%
08 THAILAND	52,000,000	+11%	+2%
09 TURKEY	52,000,000	+8%	+2%
10 UNITED KINGDOM	45,000,000	+7%	+2%

#### FACEBOOK'S TOP CITIES

#	СІТУ	USERS
01	BANGKOK	25,000,000
02	JAKARTA	20,000,000
03	DHAKA	18,000,000
04	MEXICO CITY	15,000,000
05	CAIRO	14,000,000
06	HO CHI MINH	14,000,000
07	ISTANBUL	14,000,000
08	NEW DELHI	14,000,000
09	SÃO PAULO	13,000,000
10	BANGALORE	12,000,000

#### FACEBOOK'S TOP LANGUAGES

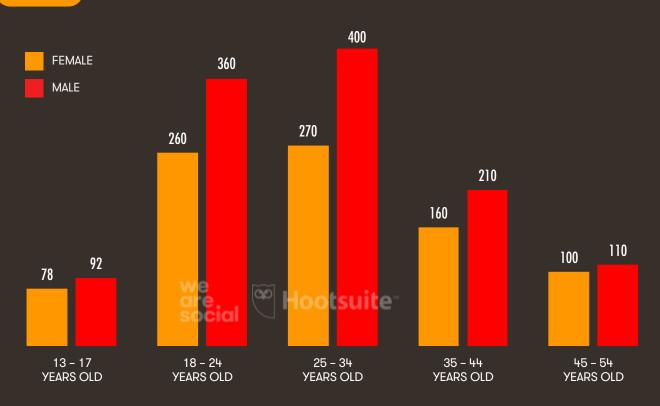
#	LANGUAGE	USERS
01	ENGLISH	1,100,000,000
02	SPANISH	320,000,000
03	INDONESIAN	170,000,000
04	ARABIC	150,000,000
05	PORTUGUESE	150,000,000
06	FRENCH	110,000,000
07	VIETNAMESE	61,000,000
08	TURKISH	54,000,000
09	THAI	53,000,000
10	GERMAN	43,000,000





### PROFILE OF FACEBOOK USERS

BREAKDOWN OF FACEBOOK'S GLOBAL USERS BY AGE AND GENDER, IN MILLIONS



AGE	TOTAL	FEMALE	MALE
TOTAL	2,234,000,000	43%	57%
13 – 17	170,000,000	3%	4%
18 – 24	620,000,000	12%	16%
25 - 34	670,000,000	12%	18%
35 - 44	370,000,000	7%	9%
45 - 54	210,000,000	4%	5%
55 - 64	115,000,000	3%	2%
65+	79,000,000	2%	2%







### **QUARTERLY CHANGE IN FACEBOOK USERS**

CHANGE IN THE GLOBAL NUMBER OF FACEBOOK MONTHLY ACTIVE USERS BY GENDER AND AGE BAND

AGE	FEMALES	▲ Q-O-Q	<b>▲</b> Q-O-Q
TOTAL	969,000,000	+2.4%	+23,000,000
13 - 17	78,000,000	-2.5%	-2,000,000
18 – 24	260,000,000	+4.0%	+10,000,000
25 - 34	270,000,000	+3.8%	+10,000,000
35 - 44	160,000,000	0%	(UNCHANGED)
45 - 54	100,000,000	+1.0%	+1,000,000
55 - 64	60,000,000	+1.7%	+1,000,000
65+	41,000,000	+5.1%	+2,000,000

AGE	MALES	<b>▲</b> Q-O-Q	<b>▲</b> Q-O-Q
TOTAL	1,265,000,000	+3.6%	+44,000,000
13 - 17	92,000,000	-4.2%	-4,000,000
18 – 24	360,000,000	0%	(UNCHANGED)
25 - 34	400,000,000	+8.1%	+30,000,000
35 - 44	210,000,000	+5.0%	+10,000,000
45 - 54	110,000,000	+10.0%	+10,000,000
55 - 64	55,000,000	+3.8%	+2,000,000
65+	38,000,000	+2.7%	+1,000,000





### **FACEBOOK ACTIVITY FREQUENCIES**

THE NUMBER OF TIMES A 'TYPICAL' USER PERFORMS EACH ACTIVITY ON FACEBOOK, SPLIT BY SELF-DECLARED GENDER OF USER

TOTAL NUMBER OF FACEBOOK PAGES LIKED (LIFETIME)



FEMALE: MALE:

POSTS LIKED IN THE PAST 30 DAYS (ALL POST TYPES)



FEMALE: MALE:

COMMENTS IN THE PAST IN THE PAST 30 DAYS (ALL POST TYPES)



FEMALE: MALE:

7 4

FACEBOOK POSTS SHARED IN THE PAST 30 DAYS (ALL POST TYPES)



FEMALE: MALE:

l 1

FACEBOOK ADS CLICKED IN THE PAST 30 DAYS (ANY CLICK TYPE)



FEMALE: MALE:

**2** 9



### **AVERAGE FACEBOOK PAGE POST REACH**

AVERAGE MONTHLY GROWTH IN PAGE LIKES ('FANS'), AVERAGE REACH OF PAGE POSTS, AND THE CONTRIBUTION OF PAID MEDIA

AVERAGE MONTHLY CHANGE IN PAGE LIKES

AVERAGE POST REACH vs. PAGE LIKES

AVERAGE ORGANIC REACH vs. PAGE LIKES

PERCENTAGE OF PAGES
USING PAID MEDIA

AVERAGE PAID REACH vs. TOTAL REACH











+0.16%

8.9%

7.2%

19.1%

24.1%

### **AVERAGE FACEBOOK ENGAGEMENT RATES**

THE AVERAGE NUMBER OF UNIQUE USERS WHO CLICKED, LIKED, SHARED, OR COMMENTED ON A PAGE'S POST vs. THAT POST'S REACH

AVERAGE ENGAGEMENT RATE FOR FACEBOOK PAGE POSTS (ALL TYPES) AVERAGE ENGAGEMENT RATE FOR FACEBOOK PAGE VIDEO POSTS AVERAGE ENGAGEMENT RATE FOR FACEBOOK PAGE PHOTO POSTS AVERAGE ENGAGEMENT RATE FOR FACEBOOK PAGE LINK POSTS AVERAGE ENGAGEMENT RATE FOR FACEBOOK PAGE STATUS POSTS











4.08%

**5.87%** 

4.95%

3.61%

2.46%

### MOST 'LIKED' PAGES ON FACEBOOK

FACEBOOK PAGES WITH THE GREATEST NUMBER OF TOTAL PAGE LIKES

# PAGE NAME	CATEGORY	'FANS'
01 CRISTIANO RONALDO	ATHLETE	122,490,000
02 REAL MADRID C.F.	SPORT TEAM	107,680,000
03 SHAKIRA	MUSICIAN / BAND	103,420,000
04 FC BARCELONA	STADIUM	103,240,000
05 VIN DIESEL	ARTIST	100,320,000
06 TASTY	MEDIA	93,340,000
07 LEO MESSI	ATHLETE	89,610,000
08 EMINEM	MUSICIAN / BAND	89,260,000
09 YOUTUBE	PRODUCT / SERVICE	83,740,000
10 RIHANNA	ARTIST	80,950,000

#	PAGE NAME	CATEGORY	'FANS'
11	MR BEAN	PUBLIC FIGURE	78,450,000
12	JUSTIN BIEBER	MUSICIAN / BAND	78,340,000
13	WILL SMITH	ARTIST	77,040,000
14	MICHAEL JACKSON	MUSICIAN / BAND	73,920,000
15	MANCHESTER UNITED	SPORT TEAM	73,720,000
16	TAYLOR SWIFT	MUSICIAN / BAND	73,480,000
17	BOB MARLEY	MUSICIAN / BAND	72,590,000
18	CRIMINAL CASE	VIDEO GAME	69,310,000
19	KATY PERRY	MUSICIAN / BAND	68,970,000
20	CANDY CRUSH SAGA	GAMES / TOYS	67,220,000





### **INSTAGRAM USAGE ANALYSIS**

A CLOSER LOOK AT INSTAGRAM USE, BROKEN DOWN BY MOBILE USE AND SELF-DECLARED GENDER OF USERS

TOTAL NUMBER OF MONTHLY ACTIVE INSTAGRAM USERS

ANNUAL CHANGE IN INSTAGRAM USERS vs. APRIL 2017 PERCENTAGE OF INSTAGRAM USERS ACCESSING VIA MOBILE PERCENTAGE OF INSTAGRAM PROFILES DECLARED AS FEMALE PERCENTAGE OF INSTAGRAM PROFILES DECLARED AS MALE











**813** MILLION

+36%

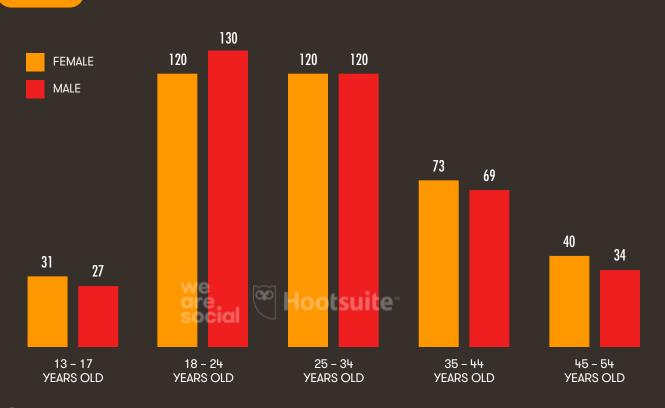
100%

**50.7%** 

49.3%

### PROFILE OF INSTAGRAM USERS

BREAKDOWN OF INSTAGRAM'S GLOBAL USERS BY AGE AND GENDER, IN MILLIONS



AGE	TOTAL	FEMALE	MALE
TOTAL	813,000,000	50.7%	49.3%
13 – 17	58,000,000	3.8%	3.3%
18 – 24	250,000,000	14.8%	16.0%
25 - 34	240,000,000	14.8%	14.8%
35 – 44	142,000,000	9.0%	8.5%
45 - 54	74,000,000	4.9%	4.2%
55 - 64	31,000,000	2.2%	1.6%
65+	18,000,000	1.2%	1.0%







### **INSTAGRAM COUNTRY RANKINGS**

COUNTRIES WITH THE GREATEST NUMBER OF ACTIVE INSTAGRAM USERS

# COUNTRY	USERS	▲ Q-O-Q	<b>▲</b> Q-O-Q
01 UNITED STATES	120,000,000	+9%	+10,000,000
02 BRAZIL	61,000,000	+7%	+4,000,000
03 INDIA	59,000,000	+13%	+7,000,000
04 INDONESIA	56,000,000	+6%	+3,000,000
05 TURKEY	34,000,000	+3%	+1,000,000
06 RUSSIA	31,000,000	+7%	+2,000,000
07 IRAN	24,000,000	0%	(UNCHANGED)
08 JAPAN	23,000,000	+5%	+1,000,000
09 UNITED KINGDOM	23,000,000	+10%	+2,000,000
10 MEXICO	21,000,000	+5%	+1,000,000
11 GERMANY	18,000,000	+13%	+2,000,000

#	COUNTRY	USERS	<b>▲</b> Q-O-Q	<b>▲</b> Q-O-Q
12	ITALY	17,000,000	+6%	+1,000,000
13	ARGENTINA	15,000,000	+7%	+1,000,000
14	FRANCE	15,000,000	+7%	+1,000,000
15	SPAIN	14,000,000	+8%	+1,000,000
16	THAILAND	14,000,000	+8%	+1,000,000
17	CANADA	12,000,000	+9%	+1,000,000
18	SAUDI ARABIA	12,000,000	0%	(UNCHANGED)
19	COLOMBIA	11,000,000	+10%	+1,000,000
20	ЕСУРТ	11,000,000	+10%	+1,000,000
21	SOUTH KOREA	11,000,000	0%	(UNCHANGED)
22	MALAYSIA	11,000,000	0%	(UNCHANGED)





### MOST FOLLOWED INSTAGRAM ACCOUNTS

THE INSTAGRAM ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

# ACCOUNT NAME	HANDLE	FOLLOWERS
01 INSTAGRAM	@INSTAGRAM	233,900,000
02 SELENA GOMEZ	@SELENAGOMEZ	135,460,000
03 CRISTIANO RONALDO	@CRISTIANO	123,330,000
04 ARIANA GRANDE	@ARIANAGRANDE	118,320,000
05 BEYONCÉ	@BEYONCE	113,500,000
06 KIM KARDASHIAN	@KIMKARDASHIAN	109,780,000
07 TAYLOR SWIFT	@TAYLORSWIFT	107,040,000
08 KYLIE JENNER	@KYLIEJENNER	106,570,000
09 DWAYNE JOHNSON	@THEROCK	102,680,000
10 JUSTIN BIEBER	@JUSTINBIEBER	98,340,000

#	ACCOUNT NAME	HANDLE	FOLLOWERS
11	NEYMAR JR.	@NEYMARJR	91,500,000
12	LEO MESSI	@LEOMESSI	89,430,000
13	KENDALL JENNER	@KENDALLJENNER	89,280,000
14	NATIONAL GEOGRAPHIC	@NATGEO	87,080,000
15	MICKI MINAJ	@NICKIMINAJ	85,970,000
16	NIKE	@NIKE	76,940,000
17	MILEY CYRUS	@MILEYCYRUS	74,990,000
18	KHLOÉ KARDASHIAN	@KHLOEKARDASHIAN	74,360,000
19	JENNIFER LOPEZ	@JLO	73,770,000
20	KATY PERRY	@KATYPERRY	69,090,000





### **TWITTER USAGE ANALYSIS**

A CLOSER LOOK AT TWITTER USE. BROKEN DOWN BY MOBILE USE AND GENDER OF USERS

TOTAL NUMBER OF MONTHLY ACTIVE TWITTER USERS

ANNUAL CHANGE IN TWITTER USERS vs. APRIL 2017 PERCENTAGE OF TWITTER USERS ACCESSING VIA MOBILE PERCENTAGE OF USERS THAT TWITTER REPORTS AS FEMALE

PERCENTAGE OF USERS THAT TWITTER REPORTS AS MALE









330

+3%

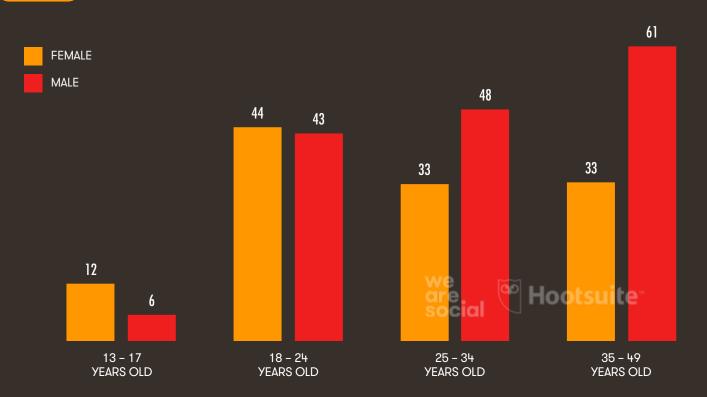
90%

42.8%

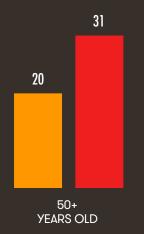
**57.2%** 

### **PROFILE OF TWITTER USERS**

BREAKDOWN OF TWITTER'S GLOBAL USERS BY AGE AND GENDER, IN MILLIONS



AGE	TOTAL	FEMALE	MALE
TOTAL	330,000,000	42.8%	57.2%
13 – 17	17,400,000	3.6%	1.7%
18 – 24	87,100,000	13.4%	13.0%
25 – 34	80,500,000	9.9%	14.5%
35 – 49	93,800,000	9.9%	18.5%
50+	51,100,000	6.0%	9.5%







### TWITTER COUNTRY RANKINGS

COUNTRIES WITH THE GREATEST NUMBER OF ACTIVE TWITTER USERS

# COUNTRY	USERS	vs. POP	SHARE
01 UNITED STATES	72,300,000	22%	22%
O2 JAPAN	50,900,000	40%	15%
03 UNITED KINGDOM	18,600,000	28%	6%
04 SAUDI ARABIA	13,800,000	41%	4%
05 TURKEY	10,800,000	13%	3%
06 BRAZIL	10,100,000	5%	3%
07 INDIA	10,100,000	1%	3%
08 MEXICO	9,100,000	7%	3%
09 SPAIN	8,300,000	18%	3%
10 FRANCE	7,600,000	12%	2%

# COUNTRY	USERS	vs. POP	SHARE
11 CANADA	7,300,000	20%	2%
12 INDONESIA	6,600,000	2%	2%
13 PHILIPPINES	5,600,000	5%	2%
14 SOUTH KOREA	5,300,000	10%	2%
15 ARGENTINA	5,300,000	12%	2%
16 THAILAND	5,100,000	7%	2%
17 GERMANY	5,000,000	6%	2%
18 ITALY	3,500,000	6%	1%
19 AUSTRALIA	3,400,000	14%	1%
20 COLOMBIA	3,300,000	7%	1%





### SHARE OF TWITTER USE BY PLATFORM

BASED ON THE NUMBER OF ACTIVE USER ACCOUNTS ACCESSING THE PLATFORM VIA EACH DEVICE / PLATFORM

LAPTOPS & DESKTOPS



APPLE IOS DEVICES



ANDROID DEVICES



OTHER MOBILE PLATFORMS



17%

**ACTIVE USER ACCOUNTS:** 

**57 MILLION** 

43%

**ACTIVE USER ACCOUNTS:** 

**142 MILLION** 

36%

**ACTIVE USER ACCOUNTS:** 

118 MILLION

4%

**ACTIVE USER ACCOUNTS:** 

14 MILLION



### MOST FOLLOWED TWITTER ACCOUNTS

THE TWITTER ACCOUNTS WITH THE GREATEST NUMBER OF FOLLOWERS

# ACCOUNT NAME	HANDLE	FOLLOWERS
01 KATY PERRY	@KATYPERRY	109,220,000
02 JUSTIN BIEBER	@JUSTINBIEBER	106,130,000
03 BARACK OBAMA	@BARACKOBAMA	101,720,000
04 RIHANNA	@RIHANNA	87,220,000
05 TAYLOR SWIFT	@TAYLORSWIFT13	85,600,000
06 LADY GAGA	@LADYGAGA	78,080,000
07 THE ELLEN SHOW	@THEELLENSHOW	77,630,000
08 CRISTIANO RONALDO	@CRISTIANO	72,200,000
09 YOUTUBE	@YOUTUBE	71,880,000
10 JUSTIN TIMBERLAKE	@JTIMBERLAKE	65,770,000

#	ACCOUNT NAME	HANDLE	FOLLOWERS
11	TWITTER	@TWITTER	62,780,000
12	KIM KARDASHIAN	@KIMKARDASHIAN	59,570,000
13	BRITNEY SPEARS	@BRITNEYSPEARS	57,680,000
14	ARIANA GRANDE	@ARIANAGRANDE	56,800,000
15	SELENA GOMEZ	@SELENAGOMEZ	56,400,000
16	DEMI LOVATO	@DDLOVATO	56,370,000
17	CNN BREAKING NEWS	@CNNBRK	54,750,000
18	SHAKIRA	@SHAKIRA	51,880,000
19	JIMMY FALLON	@JIMMYFALLON	50,970,000
20	DONALD TRUMP	@REALDONALDTRUMP	50,600,000







# GLOBAL MOBILE USE



## MOBILE USERS vs. MOBILE CONNECTIONS

COMPARING THE GLOBAL NUMBER OF UNIOUE MOBILE USERS TO THE GLOBAL NUMBER OF MOBILE CONNECTIONS

NUMBER OF UNIQUE MOBILE USERS (ANY TYPE OF HANDSET) MOBILE PENETRATION (UNIQUE USERS vs. TOTAL POPULATION)

TOTAL NUMBER
OF MOBILE
CONNECTIONS

MOBILE CONNECTIONS
AS A PERCENTAGE OF
TOTAL POPULATION

AVERAGE NUMBER OF CONNECTIONS PER UNIQUE MOBILE USER











5.061

66%

8.605
BILLION

113%

**1.7** 





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# PERSPECTIVE: MOBILE USERS vs. CONNECTIONS

COMPARING THE NUMBER OF UNIOUE INDIVIDUALS USING MOBILE PHONES TO THE NUMBER OF MOBILE CONNECTIONS IN USE

#### **GSMA INTELLIGENCE DATA**

TOTAL NUMBER
OF MOBILE USERS
(UNIQUE INDIVIDUALS)

TOTAL NUMBER
OF MOBILE
CONNECTIONS





5.1
BILLION

8.6
BILLION

#### **ERICSSON MOBILITY REPORT DATA**

TOTAL NUMBER OF MOBILE USERS (UNIQUE INDIVIDUALS) TOTAL NUMBER
OF MOBILE
CONNECTIONS





5.4
BILLION

7.8
BILLION





#### MOBILE CONNECTIONS BY DEVICE

BASED ON GLOBAL SMARTPHONE CONNECTIONS COMPARED TO TOTAL GLOBAL MOBILE CONNECTIONS

TOTAL GLOBAL CONNECTIONS (ALL DEVICES)\*

CONNECTIONS
USED ON SMARTPHONE DEVICES

SHARE OF SMART-PHONE CONNECTIONS vs. TOTAL CONNECTIONS CONNECTIONS
USED ON FEATUREPHONE DEVICES

SHARE OF FEATURE-PHONE CONNECTIONS vs. TOTAL CONNECTIONS











8.605
BILLION

5.077

**59%** 

3.261
BILLION

38%

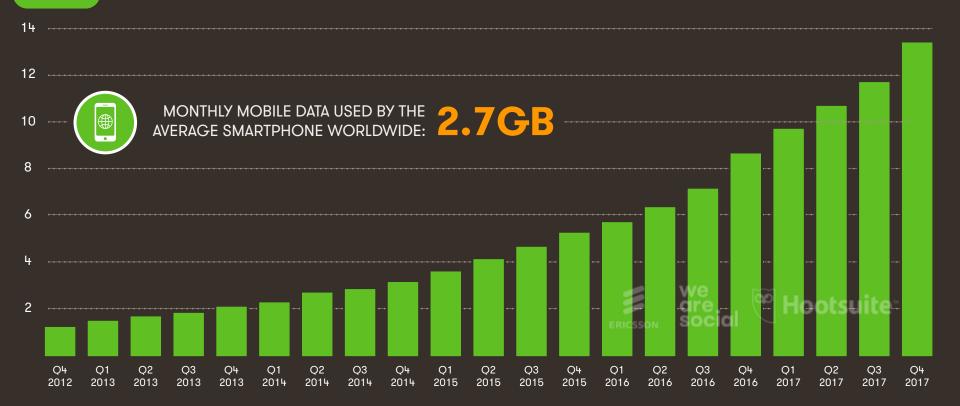
SOURCES: GSMA INTELLIGENCE, APRIL 2018 & Q1 2018; ERICSSON INTERIM MOBILITY REPORT, FEBRUARY 2018. \*NOTE: TOTAL GLOBAL CONNECTIONS INCLUDE APPROXIMATELY 270 MILLION MOBILE CONNECTIONS (3.1% OF THE TOTAL) USED BY PCS, TABLETS, AND MOBILE ROUTER DEVICES.

HOOTSUİTE\*



#### GLOBAL MOBILE DATA GROWTH

TOTAL MONTHLY GLOBAL MOBILE DATA TRAFFIC (UPLOAD & DOWNLOAD), IN EXABYTES (BILLIONS OF GIGABYTES)





### SHARE OF MOBILE WEB BY MOBILE OS

BASED ON EACH OPERATING SYSTEM'S SHARE OF ALL GLOBAL MOBILE WEB REQUESTS

PERCENTAGE OF MOBILE WEB REQUESTS FROM ANDROID DEVICES

PERCENTAGE OF MOBILE WEB REQUESTS FROM APPLE IOS DEVICES PERCENTAGE OF MOBILE WEB REQUESTS FROM OTHER MOBILE OPERATING SYSTEMS



74.2%



20.8%



4.9%

### **GLOBAL MOBILE APP TRENDS**

GLOBAL APP DOWNLOADS, AND THE VALUE OF THE GLOBAL MOBILE APP MARKET IN UNITED STATES DOLLARS, INCLUDING ANNUAL TRENDS

NUMBER OF MOBILE APPS DOWNLOADED WORLDWIDE IN Q1 2018 (ALL PLATFORMS)

ANNUAL GROWTH IN THE NUMBER OF MOBILE APPS DOWNLOADED

TOTAL VALUE OF GLOBAL CONSUMER SPEND ON MOBILE APPS IN Q1 2018 ANNUAL GROWTH IN VALUE OF GLOBAL CONSUMER SPEND ON MOBILE APPS

**AVERAGE SPEND** ON MOBILE APPS PER SMARTPHONE IN Q1 2018



**27.5** 



\$18.4 +10%

**BILLION** 



+22%



**BILLION** 





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## TOP MOBILE APP RANKINGS

RANKINGS OF TOP MOBILE APPS BY MONTHLY ACTIVE USERS AND BY NUMBER OF DOWNLOADS

SIMILARWEB'S RANKING OF GOOGLE PLAY MOBILE APPS BY ACTIVE USERS

#	APP NAME	DEVI	ELOPER / COMPANY
01	FACEBOOK		FACEBOOK
02	GOOGLE PLAY SERVI	CES	GOOGLE
03	GOOGLE		GOOGLE
04	GOOGLE CHROME		GOOGLE
05	YOUTUBE		GOOGLE
06	FACEBOOK MESSEN	GER	FACEBOOK
07	WHATSAPP		FACEBOOK
80	INSTAGRAM		FACEBOOK
09	SNAPCHAT	social	SNAP
10	GMAIL		GOOGLE

APP ANNIE'S RANKING OF MOBILE APPS BY DOWNLOADS ACROSS ALL STORES

#	APP NAME	DEVELOPER / COMPANY		
01	FACEBOOK MESSENGER	FACEBOOK		
02	FACEBOOK	FACEBOOK		
03	PUBG MOBILE	TENCENT		
04	WHATSAPP	FACEBOOK		
05	INSTAGRAM	FACEBOOK		
06	UC BROWSER	ALIBABA GROUP		
07	SHAREIT	SHAREIT		
08	TIK TOK	TOUTIAO		
09	ALIEXPRESS	ALIBABA GROUP		
10	SNAPCHAT	SNAP		





# CLICK HERE TO ACCESS OUR FULL SUITE OF DIGITAL IN 2018 REPORTS, WITH 5,000+ CHARTS COVERING 239 COUNTRIES



#### CLICK THE COUNTRY NAMES BELOW TO ACCESS OUR IN-DEPTH COUNTRY REPORTS

GLOBAL YEARBOOK	BRUNEI	DOMINICAN REP.	GUYANA	LIBERIA	NEPAL	ST KITTS & NEVIS	TAJIKISTAN
AFGHANISTAN	BULGARIA	ECUADOR	HAITI	LIBYA	NETHERLANDS	ST LUCIA	TANZANIA
ALBANIA	BURKINA FASO	EGYPT	HONDURAS	LIECHTENSTEIN	NEW CALEDONIA	ST MARTIN	THAILAND
ALGERIA	BURUNDI	EL SALVADOR	HONG KONG	LITHUANIA	NEW ZEALAND	ST PIERRE & MIQUELON	TIMOR-LESTE
AMERICAN SAMOA	CABO VERDE	EQUATORIAL GUINEA	HUNGARY	LUXEMBOURG	NICARAGUA	ST VINCENT, GRENADINES	TOGO
ANDORRA	CAMBODIA	ERITREA	ICELAND	MACAU	NIGER	SAMOA	TOKELAU
ANGOLA	CAMEROON	ESTONIA	INDIA	TFYR MACEDONIA	NIGERIA	SAN MARINO	TONGA
ANGUILLA	CANADA	ETHIOPIA	INDONESIA	MADAGASCAR	NIUE	SÃO TOMÉ & PRÍNCIPE	TRINIDAD & TOBAGO
ANTIGUA & BARBUDA	CAYMAN IS.	FAROE IS.	IRAN	MALAWI	NORFOLK IS.	SAUDI ARABIA	TUNISIA
ARGENTINA	CENTRAL AFRICAN REP.	FALKLAND IS.	IRAQ	MALAYSIA	NORTHERN MARIANA IS.	SENEGAL	TURKEY
ARMENIA	CHAD	FIJI	IRELAND	MALDIVES	NORWAY	SERBIA	TURKMENISTAN
ARUBA	CHILE	FINLAND	ISLE OF MAN	MALI	OMAN	SEYCHELLES	TURKS & CAICOS IS.
AUSTRALIA	CHINA	FRANCE	ISRAEL	MALTA	PAKISTAN	SIERRA LEONE	TUVALU
AUSTRIA	CHRISTMAS IS.	FRENCH GUIANA	ITALY	MARSHALL IS.	PALAU	SINGAPORE	UGANDA
AZERBAIJAN	COCOS IS.	FRENCH POLYNESIA	JAMAICA	MARTINIQUE	PALESTINE	ST MAARTEN	UKRAINE
BAHAMAS	COLOMBIA	GABON	JAPAN	MAURITANIA	PANAMA	SLOVAKIA	U.A.E.
BAHRAIN	COMOROS	GAMBIA	JERSEY	MAURITIUS	PAPUA NEW GUINEA	SLOVENIA	U.K.
BANGLADESH	CONGO, DEM. REP.	GEORGIA	JORDAN	MAYOTTE	PARAGUAY	SOLOMON IS.	U.S.A.
BARBADOS	CONGO, REP.	GERMANY	KAZAKHSTAN	MEXICO	PERU	SOMALIA	URUGUAY
BELARUS	COOK IS.	GHANA	KENYA	MICRONESIA	PHILIPPINES	SOUTH AFRICA	UZBEKISTAN
BELGIUM	COSTA RICA	GIBRALTAR	KIRIBATI	MOLDOVA	POLAND	SOUTH SUDAN	VANUATU
BELIZE	CÔTE D'IVOIRE	GREECE	KOREA, NORTH	MONACO	PORTUGAL	SPAIN	VENEZUELA
BENIN	CROATIA	GREENLAND	KOREA, SOUTH	MONGOLIA	PUERTO RICO	SRI LANKA	VIETNAM
BERMUDA	CUBA	GRENADA	KOSOVO	MONTENEGRO	QATAR	SUDAN	BRITISH VIRGIN IS.
BHUTAN	CURAÇAO	GUADELOUPE	KUWAIT	MONTSERRAT	RÉUNION	SURINAME	U.S. VIRGIN IS.
BOLIVIA	CYPRUS	GUAM	KYRGYZSTAN	MOROCCO	ROMANIA	SWAZILAND	WALLIS & FUTUNA
BONAIRE, ST EUSTATIUS, SABA	CZECH REP.	GUATEMALA	LAOS	MOZAMBIQUE	RUSSIA	SWEDEN	WESTERN SAHARA
BOSNIA & HERZEGOVINA	DENMARK	GUERNSEY	LATVIA	MYANMAR	RWANDA	SWITZERLAND	YEMEN
BOTSWANA	DJIBOUTI	GUINEA	LEBANON	NAMIBIA	ST BARTHÉLEMY	SYRIA	ZAMBIA
BRAZIL	DOMINICA	GUINEA-BISSAU	LESOTHO	NAURU	ST HELENA	TAIWAN	ZIMBABWE



# MORE INFORMATION





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